
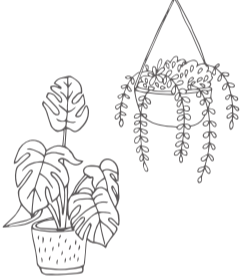
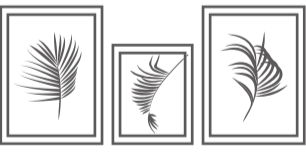




## RETURN POLICY

CATEGORY	CASES WHERE RETURN CAN BE PROCESSED <small>(Return can be processed only within 48 hours of delivery)</small>	CASES WHERE RETURN CANNOT BE PROCESSED	RETURN POLICIES	EXCLUSIONS
 <p>FURNITURE</p>	<ol style="list-style-type: none"> <li>1. Damaged on arrival</li> <li>2. Manufacturing defect or expired product</li> <li>3. Incorrect product or wrong order</li> </ol>	<ol style="list-style-type: none"> <li>1. No longer needed the product</li> <li>2. Any other reason</li> </ol>	<ol style="list-style-type: none"> <li>1.) Clear image required.</li> <li>2.) Need to retain the original packaging and tags of the product.</li> <li>3.) Refund will be processed after inspection of the product (pick-up within 3 days).</li> <li>4.) Return request will be cancelled if customer does not allow product pick-up in 7 days after request.</li> <li>5.) Refund will be processed only in initial mode of payment.</li> </ol>	<ol style="list-style-type: none"> <li>1.) No returns acceptable for wood finish orgrains/ knots in wood furniture.</li> <li>2.) No returns would be accepted for shape &amp; size unless discrepant to that mentioned on website</li> </ol>
 <p>BOTANICS</p>	<ol style="list-style-type: none"> <li>1. Damaged on arrival</li> <li>2. Manufacturing defect or expired product</li> <li>3. Incorrect product or wrong order</li> </ol>	<ol style="list-style-type: none"> <li>1. No longer needed the product</li> <li>2. Any other reason</li> </ol>	<ol style="list-style-type: none"> <li>1.) Clear image required.</li> <li>2.) Need to retain the original packaging and tags of the product.</li> <li>3.) Refund will be processed after inspection of the product (pick-up within 3 days).</li> <li>4.) Return request will be cancelled if customer does not allow product pick-up in 7 days after request.</li> <li>5.) Refund will be processed only in initial mode of payment.</li> </ol>	<ol style="list-style-type: none"> <li>1.) No returns for material unless in case of discrepancy with what is mentioned on website.</li> <li>2.) No returns for difference in color combinations.</li> <li>3.) No returns for Flowerpot leakages.</li> <li>4.) Natural plants cannot be returned.</li> </ol>
 <p>DÉCOR ACCESSORIES</p>	<ol style="list-style-type: none"> <li>1. Damaged on arrival</li> <li>2. Manufacturing defect or expired product</li> <li>3. Incorrect product or wrong order</li> </ol>	<ol style="list-style-type: none"> <li>1. No longer needed the product</li> <li>2. Any other reason</li> </ol>	<ol style="list-style-type: none"> <li>1.) Clear image required.</li> <li>2.) Need to retain the original packaging and tags of the product.</li> <li>3.) Refund will be processed after inspection of the product (pick-up within 3 days).</li> <li>4.) Return request will be cancelled if customer does not allow product pick-up in 7 days after request.</li> <li>5.) Refund will be processed only in initial mode of payment.</li> </ol>	<ol style="list-style-type: none"> <li>1.) No returns for loose/cut threads in certain fabrics</li> <li>2.) No returns for thickness unless in case of discrepancy with what is mentioned on website.</li> <li>3.) Cushions cannot be returned.</li> <li>4.) No returns would be acceptable for looks/polish in Vintage products</li> </ol>

Note: In case of 'Cash On Delivery' the refund will be made to the customer's bank account, details of which are to be shared by the customer at the time of submitting refund request form.